



CSC DOS WEB APP

COURSE TITLE : Integrated Course for Attaining Responsive and Excellent (I-CARE)- Service in the Government

Exclusively for DepEd Region 2

TRAINING DATE : November 16, 2022 to November 18, 2022

TOTAL TRAINING HOURS : 24

TRAINING VENUE : Virtual (Zoom)

TRAINING FEE : NA

COURSE DESCRIPTION :

This training is designed to explain the role of frontline service providers towards the attainment of the overall organizational thrust; demonstrate various frontline service skills and techniques in the successful handling of public needs, problem, or complaints whether by telephone or in-person; express their appreciation of government reform, programs of public service delivery, and get involved in it as observers and exemplars of service excellence and manifest to the general public the value of courteous and efficient services.

Target Audience: Frontline service providers, all government officials, and employees.

Admission requirements:

- at least 5 mbps internet connectivity
- desktop/laptop with working audio and video
- earphone or headphone to minimize background noise

Note: The training advisory will be sent to your registered email address one week before the scheduled training.

For inquiries or any concerns, you may contact Mr. Phillipe Udasco (09555473258) or Mr. JC Madduma (09952219468) or 377-7258 or email us at cscreg2training@gmail.com.

Information Collection And Use:

The Civil Service Commission follows all legal requirements to protect your data and privacy. We collect several different types of information for various purposes to provide and improve our services to you. We may ask you to provide us with certain personally identifiable information that can be used to contact or identify you, or for data processing for the purpose of activity-organizing, record keeping, and archiving.